

## TERMS & CONDITIONS

*Please contact Rimex immediately should there be any queries regarding any of the following terms and conditions.*

### **General**

All contracts for the supply of goods by Rimex will be subject to the following conditions to the exclusion of any addition, modification or variation except any addition, modification or variation that is agreed in writing by a director of Rimex or other authorised personnel.

### **Duration of Quotations**

No quotation(s) shall be binding on Rimex unless made in writing. Written quotations are valid for acceptance within 30 days from the date of the quotation.

### **Delivery Dates**

While Rimex will use its best endeavours to keep to promised delivery dates they are approximate only and no guarantee or warranty can be given. Time(s) and Date(s) for delivery shall not be of the essence unless agreed to by Rimex in writing. Rimex accepts no liability for any loss, damage or loss of profit resulting in delay in completion of works or delivery of the goods howsoever caused, nor shall any delay entitle the customer to cancel an order or not to accept delivery or withhold all or part of the purchase price.

### **Cancellation**

Orders for goods placed by the customer and accepted by Rimex (whether orally or in writing) cannot be cancelled except with Rimex's written agreement. Orders for goods that Rimex is unable to cancel shall be paid for in full by the customer.

### **Quantities and Weights**

Unless Rimex is notified within seven (7) days of the receipt of goods of an error in finish, quantity, weight etc... the order shall be deemed complete and correct.

### **Delivery Outside the United Kingdom**

Rimex has no control over delays caused by customs authorities or shipping companies contracted and allowances should always be made by the customer for delays in delivery. Rimex is not responsible for costs incurred by the customer due to late delivery of goods.

### **Tolerances**

Unless the customer specifies in writing in its order any particular tolerance requirement and supplies all necessary detail and these are accepted in writing by Rimex, the goods will be supplied in accordance with Rimex's standard tolerances which are available on request.

### **Credit and Dealing**

Rimex may at its discretion and without providing any reason refuse to give credit or limit the amount of credit to any customer. Rimex reserves the right to refuse to transact business with any person, firm or company.

### **Promotional Materials**

All data, images, drawings, descriptions and other information furnished by Rimex including verbal information and in or on its website, catalogues, brochures, CD's, pamphlets, price lists or other documents or other promotional media are intended to be as accurate as possible but are given for general information only and are not binding on Rimex in respect of a particular order. All information, unless stated otherwise, is subject to reasonable variations. Rimex does not accept responsibility for errors or for information which is found to be misleading. Before using products supplied or manufactured by Rimex, the customer should satisfy themselves of their suitability for any required purpose.

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### **Samples**

Samples supplied by Rimex are for promotional purposes only and are not to be used as control materials for good supplied. If control samples are required for a specific order, Rimex needs to be notified in advance and accepted in writing by Rimex.

### **Cleaning**

To maintain its appearance and longevity all material supplied by Rimex should be cleaned routinely using methods and cleaning media appropriate to the finish and metal used. For further information, consult Rimex.

### **Protective Tape**

Protective tape should be removed as soon as practical and should not be exposed to environments, direct sunlight and temperatures that might cause delamination of the coating. The customer is always advised to seek information from the coating manufacturer. Rimex cannot provide information or warranties in respect of protective tape.

### **Batch Ordering**

Material used by Rimex in its manufacturing processes can differ in tone and appearance. This is the nature of metals such as stainless steel, aluminium and other alloys. Rimex is not responsible for any inconsistency of finish in material supplied unless it is notified of, and agrees to such a requirement upon accepting an order.

### **Colourtex®/Coloured Stainless Sheet**

Due to the nature of the manufacturing process all Colourtex products will be supplied with holes approximately 5mm in diameter that run down the length of one side of each sheet every 1000mmm. Samples issued for promotional purposes are not acceptable as control samples.

### **Metalart/Acid Etch**

Rimex is not responsible for any defects in artwork or drawings that are supplied by the customer. Rimex reserves the right to deliver Bead Blasted Metalart/Acid Etch product rather than the etched product should production demands dictate.

### **Manufacturing Marks**

Manufacturing marks can be left on material, that are caused by material having to undergo additional processes due to the nature of the raw material and the finish required. These marks are not a legitimate reason to reject material.